# Anish Singla

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## EDUCATION

# Punjab Engineering College

Bachelor of Technology in Electronics and Communication (8.1 CGPA)

Chandigarh, India
May. 2016 - May 2020

## EXPERIENCE

# Software Development Engineer 2

Aug 2020 – Present Bangalore, India

Amadeus IT Group

• Spearheaded development and maintenance of reservation, inventory, and shopping functionalities for ACRS(Central Reservation System), serving global hospitality giants.

- Developed and Maintained C++ Restful APIs, achieving an average response time of 80ms (25% below 200ms SLA), and handling 6000 transactions per second effeciently
- Led the design and development of a scalable backend for the product's group booking functionality, serving biggest hotel chains to handle large scale booking"
- Implemented a real-time monitoring system for customer-facing APIs using Grafana and Prometheus, providing key insights into throughput, response times, storage metrics, and overall system health.
- Developed a Java/Spring Boot internal testing tool, automating regression testing, streamlining API investigation, and enabling UI-based API interaction.
- Delivered production and on-call support, resolving high-severity tickets with priority A fixes within strict Customer SLAs.
- Owned EPICs, collaborating with stakeholders to design solutions and create HLD Documents within the SAFe framework.
- Contributed to comprehensive QA efforts, including E2E testing, integration testing, and developing test plans and Python-based test scripts.

## Projects

#### Smart City Project, Chandigarh | C++. Javascript, Python

- \* Developed a monitoring system that tracks the smart garbage levels across the city and optimizes management of waste collection routes and schedules
- \* Optimized the waste collection routes using the graph-based greedy search technique
- \* Uses Live API's from the sensors installed at various collection points in the city

#### Swarm Bot Project | C++, Arduino

- \* Built and programmed Bluetooth-based bots to work in unison and perform the given task
- \* Optimizes path planning and task allocation among the bots, using a mother bot
- \* Usecases environmental monitoring, object detection and retrieval, or surveillance

# TECHNICAL SKILLS

Languages: C/C++, Python, NoSQL (Couchbase), SQL (Postgres), JavaScript/HTML/CSS

Frameworks: Tailwind, Node / Express, Google Test

Developer Tools: Azure, Git, Docker, Kubernetes, Openshift, Prometheus, Grafana